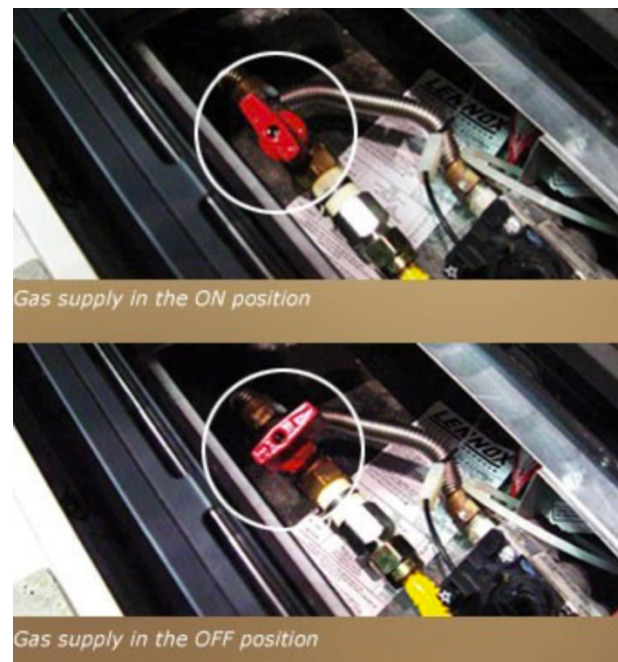


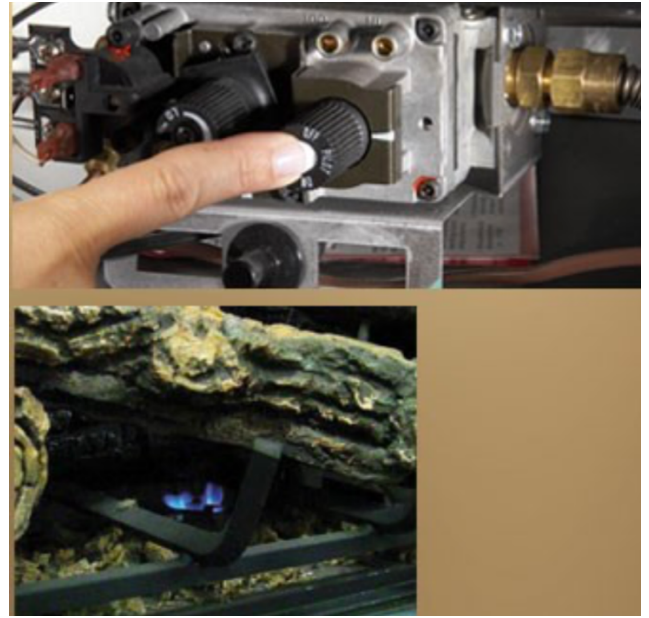
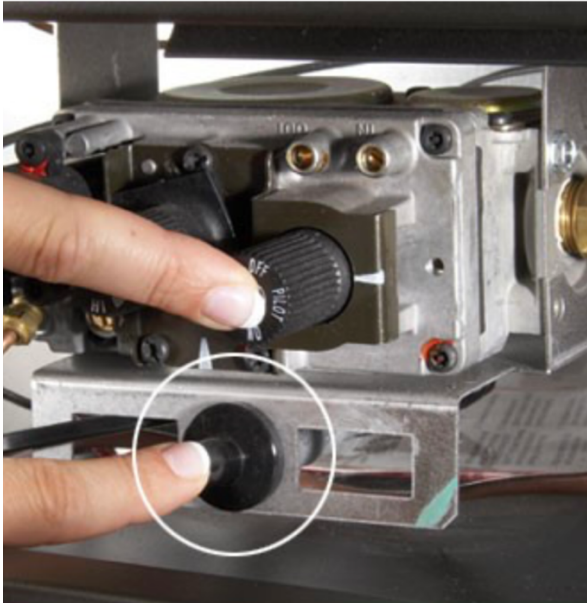
How to Light a Pilot on a Standing Pilot Fireplace

You should always refer to your user manual for instructions first

- Locate the gas control knob. It may be located behind the lower louvers, behind an access panel or in a compartment beneath the firebox or floor. Consult your manual.



- Check that the gas supply shut off is in the “on position. When the handle is in line with the gas line, the gas supply is on.
- Remove the fixed glass assembly.
- If your fireplace has an on/off wall switch or remote control, make sure that it is in the off position.
- Locate the piezo ignitor button. Push the button to make sure it is sparking.
- Examine the gas valve. It may have one or two knobs. One knob will be labelled “OFF”, “PILOT” and “ON”. Look for the hash mark which will tell you what position the valve is in.



- **Push the knob in** while turning it to the pilot position. This will allow a small amount of gas to flow to the pilot burner. Press the ignitor several times until a flame is visible at the burner.
 - *Remember if this is the first time that your hearth product has been lit, it may take several minutes to bleed all the air out of the gas line.*
- Once the pilot is lit, keep holding the knob in for 30 seconds. When you release the knob, the pilot should stay lit.
- Turn the knob to the “ON” position. Leaving the valve in the “ON” position will keep your hearth product in the “ready” state for instant operation when you want to use it.
- Securely replace the glass and decorative front. If your fireplace or stove is controlled by a switch or remote control, it should now light when the switch is turned to the on position.

Be sure to watch this video before lighting your pilot.

<https://www.heatnglo.com/owner-resources/troubleshooting-and-faqs/how-to-light-your-pilot>

If you have an issue lighting your pilot or it will not stay lit, please contact us for service.

Hearthcrest Fireplace & Home Décor

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